

Reference: SKNOLL170708

of South Australia

The Hon Stephan Knoll MP Member for Schubert

Mr Michael Brown MP Member for Playford PO Box 82 PARA HILLS SA 5096

Email: playford@parliament.sa.gov.au

Dear Mr Brown

I refer to correspondence from the Office of the Ombudsman dated 22 April 2020 in relation to your external review of FOI application SKNOLL170708 seeking access to:

"All documents (including but not limited to reports, briefings, emails, notes, minutes, plans and other documents) mentioning or related to the areas of Para Hills, Para Hills West, Parafield, Parafield Gardens, Mawson Lakes or Greenfields."

On 27 April, our office agreed to a reduced scope of the application to exclude documents that are not electronically searchable.

A search of documents held by the Office of the Minister for Transport, Infrastructure and Local Government, Minister for Planning was undertaken. I wish to advise that 32 documents have been identified within the scope of your request.

I have determine to grant partial release of documents 1, 5, 8, 11, 16, 18-19, 22, 26, and 29-30. I have removed the personal contact details within those documents that I have determined are exempt, in accordance with clause 6(1) of the Act which states:

6—Documents affecting personal affairs

(1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).

Out of scope material has also been redacted.

Documents 2-4, 6-7, 9-10, 12-15, 17, 20-21, 23-25, 27-28 and 31 are documents to or from yourself and document 32 is a letter from one of your constituents that you were also copied in to. These documents have not been included as you are already in possession of them.



Minister for Transport, Infrastructure and Local Government Minister for Planning Attached is an explanation of the provisions of the Act which details your rights to review and appeal this determination, and the process to be followed.

In accordance with Premier and Cabinet Circular PC045, if you are given access to documents as a result of this FOI application, details of your application, and the documents to which access is given, will be published in the agency's disclosure log within 90 days from the date of this determination. Any private information will be removed. A copy of PC045 can be found at http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars. If you have any objection to this publication, please contact us within 30 days of receiving this determination.

If you have any questions in relation to the matter, please contact myself on telephone (08) 7109 4830 or via email at <u>ministerknoll@sa.gov.au.</u>

Yours sincerely

Jenna Phillips-Wilkinson Accredited FOI Officer

26 / 5 / 2020

Encl

Your rights to review and appeal this determination Schedule of documents

FREEDOM OF INFORMATION ACT 1991 YOUR RIGHTS TO REVIEW

INTERNAL REVIEW

If you are dissatisfied or concerned with the decision of this Agency regarding access to documents or the request for amendment to your personal records, you can apply for an Internal Review of that decision.

To apply for an Internal Review you must write a letter addressed to the Principal Officer or lodge an Internal Review application form with the Principal Officer of this Agency. The legislated application fee must accompany all applications, unless the fee was waived in the original Freedom of Information application, in which case there would be no fee payable for the application. The application must be lodged within 30 days after being notified of the decision.

The Agency will undertake the Internal Review and advise you of its decision within 14 days of receipt of the application.

Where the decision was made by the Minister or Principal Officer of the Agency, you are unable to request an Internal Review but you can apply for an External Review by the Ombudsman, or SACAT.

You are unable to apply for an Internal Review regarding a decision to extend the time limit for dealing with an application but you can apply for an External Review.

EXTERNAL REVIEW BY THE OMBUDSMAN

If the Agency does not deal with your Internal Review application within 14 calendar days (or you remain unhappy with the outcome of the Internal Review) you are entitled to an External Review by the Ombudsman SA.

You may also request an External Review by the Ombudsman if you have no right to an Internal Review.

The application for review by the Ombudsman should be lodged within 30 days after the date of a determination. The Ombudsman's Office, at their discretion, may extend this time limit.

Investigations by the Ombudsman are free. Further information is available from the Office of the Ombudsman by telephone on 8226 8699 or toll free 1800 182 150 (within SA).

REVIEW BY THE SOUTH AUSTRALIAN CIVIL AND ADMINISTRATIVE TRIBUNAL (SACAT)

If you are still dissatisfied with the decision made by this Agency after an Internal Review or after a review by the Ombudsman, you can request a review from SACAT.

You must exercise your right of review to SACAT within 30 calendar days after being advised of the determination or the results of any other Internal or Ombudsman Review. Any costs will be determined by SACAT, where applicable. For more information, contact;

South Australian Civil and Administrative Tribunal (SACAT) Phone: 1800 723 767 Email: <u>sacat@sacat.sa.gov.au</u>

SCHEDULE OF DOCUMENTS – FREEDOM OF INFORMATION APPLICATION NUMBER – SKNOLL170708

Document Number	Description	Date	Release Determination	Schedule Clause
1	Email	26/03/2018	Partial Release	cl 6(1)
2	Letter	13/04/2018	Letter from Applicant	
3	Letter	10/05/2018	Acknowledgment Letter sent to Applicant	
4	Letter	14/05/2018	Letter from Applicant	
5	Email	22/05/2018	Partial Release	cl 6(1)
6	Letter	26/05/2018	Response to Applicant	
7	Letter	28/05/2018	Letter from Applicant	
8	Letter	21/06/2018	Partial Release	cl 6(1)
9	Letter	16/07/2018	Letter from Applicant	
10	Letter	16/07/2018	Letter from Applicant	
10	Email	26/07/2018	Partial Release	cl 6(1)
12	Letter	02/08/2018	Response to Applicant	
13	Letter	02/08/2018	Response to Applicant	
14	Letter	09/08/2018	Letter from Applicant	
15	Email	20/08/2018	Acknowledgment Email sent to Applicant	
16	Letter	11/09/2018	Partial Release	cl 6(1)
17	Letter	13/09/2018	Letter from Applicant	
18	Letter	14/09/2018	Partial Release	cl 6(1)
19	Letter	20/09/2018	Partial Release	cl 6(1)
20	Letter	21/09/2018	Response to Applicant	
21	Letter	22/09/2018	Letter from Applicant	
22	Letter	26/09/2018	Partial Release	cl 6(1)
23	Letter	28/09/2018	Acknowledgment Letter sent to Applicant	
24	Letter	09/10/2018	Response to Applicant	
25	Letter	15/10/2018	Response to Applicant	
26	Letter	15/10/2018	Partial Release	cl 6(1)
27	Letter	17/10/2018	Response to Applicant	
28	Letter	26/10/2018	Response to Applicant	
29	Letter	26/10/2018	Partial Release	cl 6(1)
30	Letter	04/11/2018	Partial Release	cl 6(1)
31	Letter	09/11/2018	Letter from Applicant	
32	Email with Attachment	13/11/2018	Applicant already has	

Heinemann, Katelyn (DPTI)

From:
Sent:
To:
Subject:

Schubert EO <schubert@parliament.sa.gov.au> Monday, 26 March 2018 1:02 PM DPTI:Ministerials Min Knoll Fw: Infrastructure issues

From: Control of Contr

Dear Minister Stephan Knoll,

Congratulations on your new role as Minister for Transport and Infrastructure.

I would like to raise with you two issues cl 6(1)

They are the need to duplicate Elder Smith Road, Mawson Lakes and the need to construct a multi-storey car parking facility at the Mawson Lakes interchange.

I would appreciate if this could be forwarded to the Minister and a response to each of the issues provided.

Thanks,

cl 6(1)	
ci 6(1)	
cl 6(1)	

Please note that I work 9am - 5pm Monday to Friday and will endeavour to reply as soon as I can.

The information in this e-mail may be confidential and/or legally privileged. If you are not the intended recipient, access to it is unauthorised and any disclosure, copying, distribution or action taken or omitted to be taken in reliance on it is prohibited and may be unlawful.

DPTI:Minister Knoll

From: Sent: To: Subject: cl 6(1) Tuesday, 22 May 2018 12:33 PM DPTI:Minister Knoll; cl 6(1) BARDSLEY AVENUE GREENFIELDS SA (RAILWAY FENCING !)

Stephen Knoll MP.

Dear Stephen, having been advised by your office that you have taken on board the question of making good the Railway Line Boundary Fencing along Bardsley Avenue, Greenfields I am following up this important issue.

I WOULD LIKE YOU TO TAKE THE TIME TO READ THE CORRESPONDENCE HEREIN WHICH GIVES THE FULL STORY BEHIND THIS REQUEST FOR URGENT ACTION IN ADDRESSING THE APPALLING STATE OF THE RAILWAYS BOUNDARY FENCING .

You will note that the Salisbury Council have incurred much time and expense in cleaning up this particular area - it has now opened up the view to the Wire Fencing with openings onto the Railway Tracks - REITERATING THE NEED FOR REPAIR/REPLACEMENT.

I appeal for your help in making things happen on Bardsley Avenue, awaiting your response in this urgent matter and I am sure the residents in this area will give you a Thumbs Up in your new Folio Transport and Infrastructure - the Salisbury Council would also be delighted to see this matter to a closure.

Thank you for your time and hopefully resolution to my request .

Sincerely Yours, cl 6(1)



Begin forwarded message:

To: cl 6(1)

Neuropeople (1) I have received a letter from Michael Brown MP office relating to the railway line fencing located along Bardsley Avenue, Greenfields

It states he has written to the Hon Stephen Knoll MP for Transport, Infrastructure and Local Government regarding our concerns and he will contact me again when a response to this enquiry is received .

I feel that seeing the Powers in Government seem to move so slowly; I will send them a copy (street photograph) of Bardsley Avenue before the Council undertook the task of cleaning up the area - thus hopefully giving a nudge to Act rather than procrastinate over the matter.

A Winston Churchill quote "Never, Never, give up "!

Just keeping you in the loop cl 6(1)

Yours Sincerely, cl 6(1)

cl 6(1)

Begin forwarded message:

From:		cl 6(1)	
Subject:	BARDSLEY AVEN	NUE - SIGNAGE SUGO	ESTION ?
Date: 18	April 2018 at 3:26	:57 pm ACST	
To:	cl 6(1)		
	cl 6(1)		

cl 6(1), it's disappointing to see the magnificent and expensive work recently carried out by the council on BARDSLEY AVENUE, Greenfields is being slightly vandalised - I am referring to the removal of the protective cladding around the very young trees, acting has a screen from the Railway Tracks in years to come - I replaced the stake and the cladding but, one is missing ! There is also a Shopping Trolley dumped there - some idiots in the area

I suggest signage be placed at either end of BARDSLEY AVENUE stating personnel found or reported vandalising, or Dumping in the AREA will be Prosecuted HEAVILY !

Finally, the State Government should be advised the Boundary Fencing is in need of URGENT REPAIR/ REPLACING to compliment the expenditure the Salisbury Council have incurred in this area.

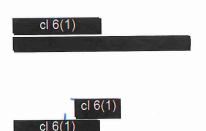
Sincerely Yours ,	cl 6(1)
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s cl 6(1)	

cl 6(1)

https://geographic.org/streetview/view.php?place=Bardsley Avenue, Parafield Gardens, South Australia, 5107, Australia This site shows you what BARDSLEY AVENUE looked like BEFORE the Council carried out the work - and what a F difference it is today ! Well Done To All Concerned In this fine development !



The Hon Stephan Knoll MP Member for Schubert



18MTIL0006

Thank you for your correspondence regarding traffic management concerns for Elder Smith Road, Mawson Lakes and car parking at the Mawson Lakes interchange.

I am advised by the Department of Planning, Transport and Infrastructure (DPTI) that a recent review into the operation of Elder Smith Road identified potential benefits in undertaking a project to duplicate the road. However, while I support the duplication of Elder Smith Road, the project is currently unfunded and will need to be considered in conjunction with other funding priorities.

The South Australian Government has committed to review and update of current public transport strategies to establish new priorities for infrastructure and service improvements. This includes the Adelaide Metro public transport structure, modes, infrastructure, routes and timetables. The review is also expected to encompass bus, train and tram stops, their level of service, and their integration with the surrounding land uses, including interchanges and Park n Rides.

Our aim is to provide a more customer-centric public transport system by creating the SA Public Transport Authority (SAPTA), a new authority responsible for the delivery of all operational and customer service matters.

DPTI is aware the demand for parking near the Mawson Lakes interchange is high and there is no other free and untimed car parking available in or near the Mawson Lakes town centre.

Previous surveys undertaken by DPTI showed that a reasonable proportion of patrons parking in the Mawson Lakes Park n Ride live nearby in Mawson Lakes. You may be aware that DPTI and Council are working together on improving the walking and cycling access into and around the interchange.



The first stage, constructed by DPTI, incudes new ramps and stairs to the interchange using the Elder Smith abutments. Council will soon be constructing complementary works, which includes new paths and bridges over Dry Creek, so that residents (particularly from the Shoalhaven development area) can enjoy an easy ride or walk to the station. This will also reduce the demand for car parking.

I understand that Council is currently investigating the possibility of providing increased parking in the town centre to assist with parking demand and turnover. DPTI will continue to liaise with Council regarding car parking in this area.

I am pleased to advise that DPTI is currently expanding the Park n Ride at Parafield Station which will increase the capacity of the car park to approximately 250 parks. These works commenced in February 2018 and are expected to be completed by the end of September 2018.

I trust this information is of assistance and I apologise for the delay in responding.

Yours sincerely

Hon Stephan Knoll MP MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL GOVERNMENT MINISTER FOR PLANNING

2018 June 2018

Heinemann, Katelyn (DPTI)

From:
Sent:
То:
Cc:
Subject:

cl 6(1) Thursday, 26 July 2018 11:17 AM **DPTI:**Minister Knoll cl 6(1) FW: Mawson Lakes Bus Route Issue

Hello Minister

I continue to have concerns with our Public Transport System such as the concern below from cl 6(1) as to the lack of available public transport to easily allow

	as to the lack of available public transport to easily and a
0	Out of Scope
	the form Company ith to Mayyoon Lakos or from Groopwith to Flinders University

Traverse on one bus from Greenwith to Mawson Lakes or from Greenwith to Flinders University . As with the concern below this would streamline travel for students, our elderly and all residents wishing to use Public Transport.

	Out of Scope	
cl 6(1)		
cl 6(1)		
	cl 6(1)	

>

> Hi cl 6(1)

> Thank you very much for your e-mail.

>

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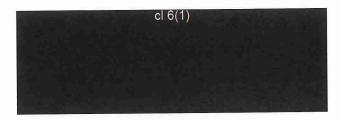
> I appreciate you raising your concerns about the lack of public transport options linking Golden Grove to the Mawson Lakes area and I will be passing on the information you have provided to Minister for Transport Stephan Knoll.

	Out of Scope	
>		
	Out of Scope	

> Q Out of Scope	
	1
> Kind regards,	
>	
> cl 6(1)	
>	
>	
>Original Message	
> F cl 6(1)	
> Sent: Wednesday, 25 July 2018 7:20 AM	
> To:cl 6(1)	
> Subject: Mawson Lakes Bus Route Issue	
>	
> Dear cl 6(1)	
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> > Yours faithfully,	
> Yours faithfully,	
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> The information in this e-mail may be confidential and/or legally privileged. If you are not the intended recipient, access to it is unauthorised and any disclosure, copying, distribution or action taken or omitted to be taken in reliance on it is prohibited and may be unlawful.

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Hon. Stephan Knoll MP Minister for Transport & Infrastructure GPO BOX 1563 ADELAIDE SA 5001

RECEIVED 2 4 SEP 2018 Hon Stephan Knoll

Dear Minister,

I write on behalf of cl 6(1) who has raised concerns over the length of time it takes students living in Mawson Lakes to travel to cl 6(1)

Currently, students at **Constant Cl 6(1)** who live in Mawson Lakes and Golden Grove. Currently, students at **Constant Cl 6(1)** who live in Mawson Lakes must take public transport via either Elizabeth or the Paradise Interchange to get to school, which can take anywhere from 1 to 2 hours. Doing this twice a day means that students spend a significant amount of time on the bus. **Cl 6(1)** also believes that this would deter Golden Grove residents from attending the Uni SA Mawson Lakes campus.

A possible remedy for this issue could be to provide a bus route along Wynn Vale Drive, from Bridge Road to Mawson Lakes and from Wynn Vale Drive onto the Golden Way to the Golden Grove Village interchange. This would not only fix this issue, but also deliver a bus route to residents living in Gulfview Heights.

I understand there is a public transport review underway within DPTI. I ask that the establishment of a bus route between Mawson Lakes and Golden Grove be specifically included in the review so that both communities can benefit.

Thank you for your assistance in relation to this important matter.



Document 18

Hon Stephan Knoll MP Minister for Transport, Infrastructure and Local Government Ministerknoll@sa.gov.au

Stephon

Dear Minister,

I write on behalf of my constituent, cl 6(1) regarding Adelaide Metro bus services to Mawson Lakes from Ridgehaven.

cl 6(1)

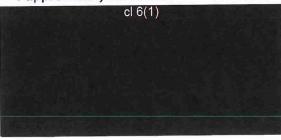
cl 6(1)

As Ridgehaven is only a 15-minute drive from the UniSA Mawson Lakes Campus, the length of time it takes cl 6(1) to travel by bus certainly seems excessive.

I would therefore appreciate your advice as to whether a bus route could be to travel to the UniSA Mawson introduced that allows cl 6(1) Lakes Campus more directly and in a more acceptable time frame.

Such a route could perhaps begin from the Tea Tree Plaza Interchange, as I understand that it is not always possible for commuters to have a direct bus service from nearby their home to their destination.

I appreciate your attention to this matter and look forward to your response.

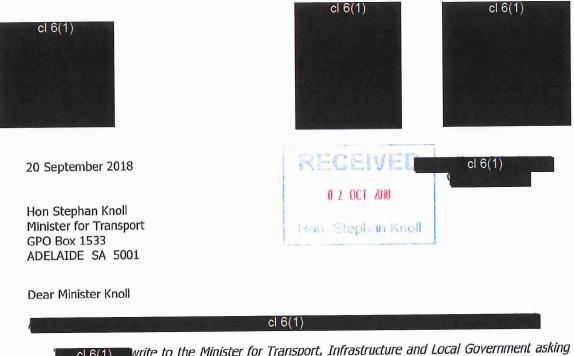


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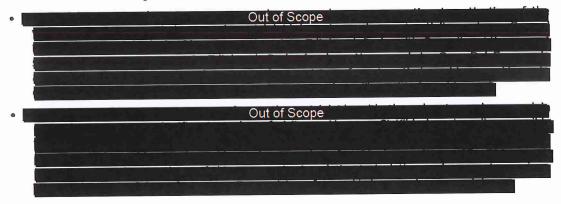


cl 6(1) Write to the Minister for Transport, Infrastructure and Local Government asking for additional bus routes, or an extension to the frequency of existing routes, to connect: 1. Mawson Lakes Interchange to the Golden Grove Interchange via Para Hills and Gulfview Heights;

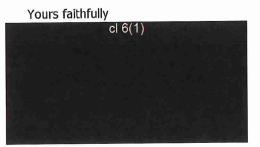
Out of Scope	

The rationale to review these three routes were:

 The matter of adequate east west public transport linkages is one that has persisted for many years and the link between Mawson Lakes and Golden Grove is a case in point. Despite Mawson Lakes and Golden Grove being the principle service centres for people in Gulfview Heights and Para Hills, the existing service between these two interchanges is circuitous and largely bypasses these communities. As a result public transport is not an attractive option with the routes configured as currently exist.



I look forward to your consideration of these matters either individually or more holistically through the update of the state transport plan.





The Hon Stephan Knoll MP Member for Schubert



Dear cl 6(1)

18MTIL2607

Thank you for your correspondence dated 11 September 2018 to the Hon Stephan Knoll MP, Minister for Transport, Infrastructure and Local Government regarding bus services between Mawson Lakes and Golden Grove.

Your correspondence is currently under consideration and a response will be provided in due course.

Yours sincerely

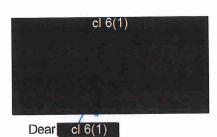
Office Manager to the Minister for Transport, Infrastructure and Local Government Minister for Planning

26/9/2018





The Hon Stephan Knoll MP Member for Schubert



18MTIL2507

Thank you for your letter on behalf of **the second of 6(1)** regarding Adelaide Metro services between Mawson Lakes and Ridgehaven.

While transferring from one bus to another or between buses and trains is not always the preferred option, it is common practice in the provision of mass public transport systems, not only in Adelaide but around the world where the focus is typically on transport to a central business district. Such a system is required to provide an efficient network in a low-density city such as Adelaide while catering for a large number of passengers with diverse travel patterns.

The Department of Planning, Transport and Infrastructure (DPTI) recognises that direct services linking destination points are preferred by passengers, however as you would appreciate, the planning of public transport is a complex process and every effort is made to accommodate the needs of as many members of the community as possible. It is necessary to balance the varying needs of the public whilst still ensuring the provision of an efficient and effective bus network.

Your correspondence has been noted by DPTI's Bus Network Design unit for consideration as part of the ongoing service improvement process. DPTI advises that feedback from public transport users plays a vital role in the service planning process, to ensure services continually evolve to best reflect passenger movement and demand.

I trust this information is of assistance and will enable you to respond to cl 6(1)

Yours sincerely

HON STEPHAN KNOLL MP MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL GOVERNMENT MINISTER FOR PLANNING

October 2018

Minister for Transport, Infrastructure and Local Government Minister for Planning Roma Mitchell House Adelaide SA 50001 GPO Box 1533 Adelaide SA 5001 DX 174 Tel 08 7109 84301 Email ministerknoll@sa gov au





The Hon Stephan Knoll MP Member for Schubert



Dear cl 6(1)

18MTIL2607

Thank you for your letter on behalf of cl 6(1), regarding Adelaide Metro bus services between Mawson Lakes and cl 6(1)

Increasing the level of public transport services requires significant additional resources and any decision to increase or extend services must be based on consideration as to the most efficient and effective use of those resources.

The Marshall Liberal Government will provide a more customer-centric public transport system by creating the SA Public Transport Authority (SAPTA), a new authority responsible for the delivery of all operational and customer service matters. SAPTA will be tasked with investigating how to make public transport more customer friendly and efficient.

The Department of Planning, Transport and Infrastructure's service planners will consider routes such as N cl 6(1) t as part of SAPTA driven reviews.

I trust this information is of assistance and will enable you to respond to cl 6(1)

Yours sincerely 7___

HON STEPHAN KNOLL MP MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL GOVERNMENT MINISTER FOR PLANNING

2^G October 2018





Government of South Australia

The Hon Stephan Knoll MP Member for Schubert



Dear l cl 6(1)

18MTIL1817

Thank you for your email on behalf of **control of 6(1)** regarding public transport services between Golden Grove and Mawson Lakes.

The Department of Planning, Transport and Infrastructure is continually reviewing the bus network and works with service providers to ensure improvements to the system are made wherever possible. Feedback from the public plays an important part in the service change and improvement process and your suggestions are with the department's Service Planners. Any decision to increase or extend services must be based on consideration of the most efficient and effective use of existing resources.

The South Australian Government have committed to a broad review and update of current public transport strategies to establish new priorities for infrastructure and service improvements, including the Adelaide Metro public transport network, infrastructure, routes and timetables. Our aim is to provide a more customer-centric public transport system by creating the SA Public Transport Authority (SAPTA), a new authority responsible for the delivery of all operational and customer service matters. SAPTA will be tasked with investigating how to make public transport more customer friendly and efficient.

I trust this information is of assistance and will enable you to respond to cl 6(1)

Yours sincerely

HON STEPHAN KNOLL MP MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL GOVERNMENT MINISTER FOR PLANNING

 \checkmark November 2018



Minister for Transport, Infrastructure and Local Government Minister for Planning

Roma Mitchell House Adelaide SA 5000 LGPO Box 1533 Adelaide SA 5001 DX 171 Tel 08 7109 8430 LEmail ministerknoll@sa.gov.au