

PART M67

MAINTENANCE ACCIDENT DAMAGE, VANDALISM AND EMERGENCY RESPONSE

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1. GENERAL

- .1 This Part specifies the requirements for accident damage, vandalism, and emergency response.
- .2 Documents referenced in this Part are listed below:
 - (a) Clause M06.4.6 "Damage to the Principal's Property"
 - (b) Clause 810.4 "Recording and Reporting Requirements"
 - (c) Clause 810.4.7
 - (d) Clause M05.4.3 "Secondary Response"
 - (e) DPTI Form 435

2. QUALITY REQUIREMENTS

- .1 The Contractor shall prepare and implement a Quality Plan that includes detailed procedures for documentation and/or instructions as follows:
 - (a) Procedure for Emergency Response.
 - (b) Work instructions for graffiti removal including colour matching and the assurance that the retro reflective luminance on signs is not reduced.
- .2 If not provided beforehand, this documentation shall be submitted at least 28 days prior to the commencement of the Maintenance Period.

3. RESPONSE TIMES

- .1 Response time to attend an Emergency Response (ME) and be at "the incident site" shall be within 2 hours notification of an incident. The Contractor shall make initial provisions for up to 2 staff plus vehicle to attend the site. Other staff and resources may be required after the initial assessment is undertaken.
- .2 Response time for the removal of graffiti at intervention level shall be 2 weeks or 2 hours where notified by the Principal.

4. RECORDS AND REPORTING

- .1 The Contractor shall maintain a log of calls for accident damage, and emergency response in accordance with Clause 810.4 "Recording and Reporting Requirements".
- .2 The Contractor shall use DPTI Form 435 to record accident damage in accordance with Clause M06.4.6 "Damage to the Principal's Property". DPTI Form 435 shall be forward within 48 hrs of becoming aware of the damage. The detail of the cost of repairs shall be forwarded within 30 days of completion of the works.
- .3 The Contractor shall notify the Principal the extent of damage as a result of an event within 48 hrs of the event in accordance with Clause 810.4 "Recording and Reporting Requirements".

5. ADDITIONAL REQUIREMENTS

- .1 The Contractor shall advise the Principal of the extent of any additional works beyond the requirements of Clause M05.4.3 "Secondary Response" occurring in response to an emergency callout.

- .2 Requests from Councils or community groups to remove graffiti that is not visible to the public from the road shall be forwarded to the Principal.

6. HOLD POINTS

- .1 There are no Hold Points referenced in this Part.
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7. ATTACHMENT M67A MAINTENANCE ACTIVITIES EMERGENCY RESPONSE (ME)

Application

.1 This covers the provision of an effective call out and emergency response service.

Defects	Intervention Level	Compulsory Intervention Level	Performance Requirement
<p>Routine Maintenance: Nil.</p> <p>Specific Maintenance:</p> <p>Any event creating a hazard to the public or restricting the travelled way, including:</p> <ul style="list-style-type: none"> • spillages, • traffic accidents, • litter, • flooded traffic lanes or storm damage (eg fallen trees or other obstructions), • erosion or slippage, • any reported defect considered a significant safety or environmental hazard. • Structural damage to asset elements. 	<p>Not applicable.</p> <p>MDR Recording: Specific Maintenance shall be recorded on the MDR as ME</p>	<p>The Contractor shall respond to defects when Notified of hazard / restriction by the Principal, DPTI's Traffic Management Centre or South Australian Police.</p>	<p>Provide traffic control at the site until two-way flow is re-established.</p> <p>Make the site safe.</p> <p>Rectify the hazard / restriction.</p>

8. ATTACHMENT M67B MAINTENANCE ACTIVITIES REPORTING ACCIDENT DAMAGE AND VANDALISM (MA)

Application

.1 This standard applies to reporting of damage to DPTI assets.

Defects	Intervention Level	Compulsory Intervention Level	Performance Requirement
<p>Routine Maintenance: Damage to the Principal's Property by accident or vandalism.</p>	<p>Not applicable.</p> <p>MDR Recording: Not applicable</p>	<p>Not applicable</p>	<p>The Contractor shall complete DPTI Form 435 in accordance with Clause 810.4.7.</p>

9. ATTACHMENT M67C MAINTENANCE ACTIVITIES GRAFFITI REMOVAL (MG)

Application

.1 This standard applies to the removal of drawings, writing, scoring, posters, stickers and graffiti from DPTI assets.

Defects	Intervention Level	Compulsory Intervention Level	Performance Requirement
<p>Routine Maintenance:</p> <p>Unwanted defacing by drawing, writing, scoring or placement of posters, stickers and offensive graffiti on DPTI property, which includes, but is not limited to:</p> <ul style="list-style-type: none"> a) All electrical infrastructure (traffic signal furniture, red light camera's and road lighting poles); b) roadside furniture, emergency telephones; c) the road surface, bridge handrails, delineators, crash barriers, or bridges and their abutments; and d) Gantries. 	<p>Defect: Unwanted defacing of DPTI property assets.</p> <p>MDR Recording: Defects shall be recorded on the MDR as MG.</p>	<p>Defect: Offensive graffiti.</p> <p>Safety of road users is compromised by the graffiti.</p>	<p>Appearance: DPTI property shall be free of drawing, writing, scoring posters, stickers and graffiti.</p> <p>Surface: The surface is not damaged by the cleaning. Water blasting and abrasive cleaning should not be used as treatments.</p> <p>Colour Matching: To be agreed by the Principal prior to work commencing.</p>