

From: [REDACTED]  
Sent: Thursday, 6 February 2020 7:11 PM  
To: DPTI:Minister Knoll  
Subject: Keoride

Hi Stephan

OUT OF SCOPE

[REDACTED] You have many local transport operators that you have not consulted with in The Barossa [REDACTED]

OUT OF SCOPE

[REDACTED] have been monitoring the empty Keoride busses, even chatting to a couple of drivers (you'll quickly stop that !) about the small amount of customers this service is attracting. parked under trees here and there. Definitely not a viable operation, but ok for your Government. [REDACTED]

[REDACTED]

Unfortunately your lack of community consultation has caused some problems. There are now 25+ taxi drivers in the Barossa Valley [REDACTED] Uber is batting at the door at poverty pay rates, all the cash going back to San Fran, and it has fallen on your deaf ears. If your wish is to improve outcomes for this community, you should reconsider your approach.

[REDACTED]

This is the last time I will voice my opinion to you Stephan. I will redirect my concerns to people that care. We Care.

OUT OF SCOPE

[REDACTED]

Regards

6





MINUTE

RECEIVED

00 JUL 2020

Hon. Stephan Knoll



Government of South Australia

Department of Planning,  
Transport and Infrastructure

MINUTES forming ENCLOSURE to

2019/05846/T02

TO: MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL  
GOVERNMENTRE: FUTURE MOBILITY LAB FUND – OUT OF SCOPE BAROSSA  
VALLEY ON-DEMAND TRANSPORT TRIALS

## PURPOSE

To seek your approval to use most of the remaining Future Mobility Lab (FML) Funds to extend the OUT OF SCOPE

Barossa Valley trial for an additional month to transition to ongoing On-Demand services within the context of the pre-existing fare box service contract and service levels while retaining the technology and reduced fares.

## BACKGROUND

OUT OF SCOPE

Under the FML, \$1.7 million of funds were approved for two trials of on-demand transport services in the Barossa Valley, for a six-month period which is due to end on 13 July 2020. Both of these services are operated by Keolis Downer (KD).

## DISCUSSION

OUT OF SCOPE



OUT OF SCOPE

#### Barossa Valley

Patronage growth in the regional environment of the Barossa Valley has been slower, however, there has been consistent growth throughout the trial term with an average of 30 passengers per weekday, from the baseline of the previous DAR service of 10 passengers per weekday. While travel habits may be slow to change, particularly on weekends, there is latent demand for additional transport services within the Barossa Valley region. The service has been strongly promoted and marketed throughout the term; however, patronage has fallen short of targets set during project conception and has been exacerbated by the temporary shutdown due COVID-19 in March/April.

The Barossa service was a temporary upgrade to the pre-existing DAR service. Ticket prices were reduced from the DAR price of \$11.60 for an adult and \$5.80 for concessions to \$6 for adults and \$3 for concessions, including seniors.

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OUT OF SCOPE

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RECOMMENDATION

It is recommended that you:

- **OUT OF SCOPE**
- 
- 
- Approve the Barossa trial extension to 13 August 2020 and a transition to the ongoing on-demand service model for the Barossa Valley.
- **OUT OF SCOPE**

ENDORSED

6 [Redacted]

EXECUTIVE DIRECTOR  
SAPTA

8/7 2020  
ENDORSED

~~NOTED~~ or ~~APPROVED~~ / ~~NOT APPROVED~~



Tony Braxton-Smith  
CHIEF EXECUTIVE

6 [Redacted]

EXECUTIVE DIRECTOR  
ROAD AND MARINE SERVICES

8/July 2020

2020  
APPROVED/NOT APPROVED

HON STEPHAN KNOLL MP  
MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL GOVERNMENT  
MINISTER FOR PLANNING

12/7 /2020

Attachments:

- Attachment A - **OUT OF SCOPE**
- Attachment B - Barossa Valley On-Demand Trial Interim Report (15621615)
- Attachment C - **OUT OF SCOPE**
- Attachment D - [Redacted]



**From:** 6  
**To:** [AGD:Minister Wingard](#)  
**Subject:** On Demand Buses we have or Keoride  
**Date:** Wednesday, 19 August 2020 2:04:51 PM

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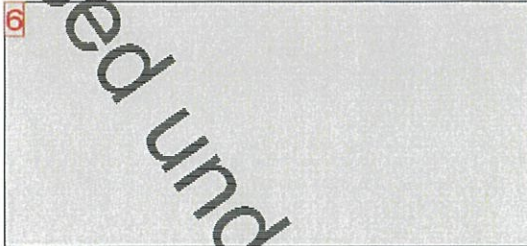
Dear Corey, I would like to keep the Keoride on Demand to promote transportation easier. The way the cut it back is silly, and the six months trial why can't we keep it here? Why are you not dealing with the Barossa Valley customers? It is better to operate here than taking it away. Bring it back seven days a week if you can. I am looking forward for your positive feedback soon. Best Regard, 6



Government  
of South Australia

The Hon Stephan Knoll MP  
Member for Schubert

19MTI4349



Thank you for your email regarding the on-demand bus trial in the Barossa Valley.

I appreciate receiving your feedback regarding consultation with local businesses. The Department of Planning, Transport and Infrastructure advises the on-demand bus trial is designed to provide technology focused services targeting support for mass-transit public transport. This is a different model of service provision to that offered by existing taxi or public transport services and was therefore subject to a select market approach to address the relevant assessment criteria.

The trial is aimed at generating data for new and innovative ways to deliver public transport, providing the South Australian Government a greater understanding of flexible and demand responsive mobility services in regional environments. The six month trial will commence on 13 January 2020 after which the results will be evaluated.

The on-demand bus trial will also provide an innovative public transport alternative to the current Dial-A-Ride service. The department will also engage with the local community during the trial to help understand the potential benefits for public transport and the opportunities to improve transport services.

I thank you again for taking the time to write to me and trust this information is of assistance.

Yours sincerely

A handwritten signature in blue ink, appearing to be "Stephan Knoll".

**HON STEPHAN KNOLL MP**  
**MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL GOVERNMENT**  
**MINISTER FOR PLANNING**

6 / 1 / 2020

Minister for Transport, Infrastructure and Local Government  
Minister for Planning

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