

# Workzone Traffic Management FAQ's

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## What is workzone traffic management?

Road workers everywhere, everyday face all sorts of hazards as they go about their day to day business. These hazards can range from the movement of plant and machinery in and around the worksite, to road users travelling past the temporary signs and devices displayed.

Workzone traffic management involves the management of traffic through, around and past roadwork sites whilst balancing the safety needs of both workers and road users such as drivers, cyclists and pedestrians.

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## **Who needs to be trained in workzone traffic management?**

DPTI have developed the Workzone Traffic Management training course to ensure that all personnel who are required to work on roads are aware of their responsibilities and legal obligations and how and when to use traffic control devices to provide a safe working environment for all.

At all times whilst workers are present at a worksite at least one worker must carry a current Workzone Traffic Management accreditation card.

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## **How much does the Workzone Traffic Management course cost?**

Workzone Traffic Management course costs and duration will vary between each of the approved training providers. A full list of all these companies is available on this website. Please contact an approved training provider directly for further information and course dates.

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## **What is covered in the Workzone Traffic Management course?**

The Workzone Traffic Management course is a competency based course that provides participants with the necessary skills and knowledge to:

- identify hazards associated with worksites requiring traffic management;
- assess the level of risk to employees and the public;
- control traffic with a Stop/Slow bat; and
- plan and implement appropriate traffic management plans.

The course ensures that workers, supervisors and other operational personnel who undertake work on roads and road related areas within South Australia are aware of their responsibilities and legal obligations.

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## **What are the prerequisites for the Workzone Traffic Management training course?**

All Workzone Traffic Management courses in South Australia require adequate literacy skills.

There are no minimum or maximum age limits to complete this course.

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### **Are Workzone Traffic Management training courses available in regional areas?**

Many of the approved Workzone Traffic Management training providers offer the training course at alternative locations including locations in regional areas. Please contact the approved training providers directly for further information including minimum class sizes and other requirements.

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### **Are interstate Workzone Traffic Management cards recognised in South Australia?**

Interstate Workzone Traffic Management cards, certificates and statements of attainment with the equivalent units of competency to the South Australian Workzone Traffic Management training course may be recognised in this state in conjunction with the successful completion of a SA Workzone Traffic Management Bridging Course. The bridging course covers the subtle differences in legislation and signing in South Australia.

Please contact an approved training provider directly for further information.

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### **What shall I do if I have not received my Workzone Traffic Management card yet?**

At the successful completion of your Workzone Traffic Management training course your approved training provider will provide you with a Statement of Attainment certificate for the relevant units of competency completed. This Statement of Attainment is evidence of your qualification and should be carried whilst working until you receive your Workzone Traffic Management card.

Approximately four to eight weeks after successfully completing the Workzone Traffic Management training course, the approved training provider will provide you with a credit card sized Workzone Traffic Management card. If you have not received your card within this timeframe, please contact your training provider.

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### **What do I do if my Workzone Traffic Management card has incorrect details when received?**

If you receive your Workzone Traffic Management card and find that any of the details are incorrect, please contact the training provider to organise a replacement.

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## **What do I do if my Workzone Traffic Management card has been lost or stolen?**

If you have misplaced your Workzone Traffic Management card or find that it has been stolen, please contact the Traffic Operations Section of the Department of Planning, Transport and Infrastructure by email : [dpti.tassadminsupport@sa.gov.au](mailto:dpti.tassadminsupport@sa.gov.au)

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## **What do I do when my Workzone Traffic Management card expires?**

All South Australian Workzone Traffic Management cards are valid for three years from the date of successful completion of training. Cards produced in more recent years display a 'Renewal Date'. If your card has expired, you will need to requalify by completing a full Workzone Traffic Management training course.

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## **What is the 'Field Guide'?**

DPTI have developed a *Field Guide* which includes more than 70 illustrated colour diagrams to assist in the preparation of traffic management plans intended for use on, near or adjacent roads within South Australia.

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## **What if there is no suitable diagram in the 'Field Guide' which suits my scenario?**

As the *Field Guide* is merely a guide, the diagrams included are by no means an exhaustive list to cover all scenarios but were developed to cover a range of different situations when preparing traffic management plans.

If additional scenarios are identified for which the existing diagrams provide insufficient information, please forward suggested diagrams for consideration and possible future inclusion to the Traffic Operations Section of DPTI by email at: [dpti.tassadminsupport@sa.gov.au](mailto:dpti.tassadminsupport@sa.gov.au)

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## **What is the SA Standards for Workzone Traffic Management?**

DPTI have developed the *SA Standards for Workzone Traffic Management* to articulate the subtle differences between *Australian Standard 1742.3* and the *South Australia Road Traffic Act, 1961* and provide a more detailed 'standard' style document to assist those persons working on, near or adjacent to South Australian roads, especially when preparing traffic management plans.

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### **Can I purchase copies of the *Field Guide* and the *SA Standards for Workzone Traffic Management*?**

These documents were previously available for purchase as hard copies however they are now available for free download from this website.

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### **What is 'The Road to Worker Safety' annual refresher training CD-Rom?**

*The Road to Worker Safety* CD-Rom was previously the mandatory refresher training required annually to retain current Workzone Traffic Management accreditation. However, the **Road to Worker Safety CD-Rom was removed from Workzone Traffic Management training in June 2013 and is no longer required.**

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### **Who can help me with a workzone traffic management enquiry?**

Should you have an enquiry or need assistance in applying the Australian Standards and legislation in traffic management planning please contact the Traffic Operations Section of DPTI by email: [dpti.tassadminsupport@sa.gov.au](mailto:dpti.tassadminsupport@sa.gov.au) or contact the Traffic Management Centre 1800 018 313.

Independent traffic engineers and consultants can also provide assistance in roadwork set-up advice and auditing. Such professionals are listed in the yellow pages.

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### **How can I get a job as a traffic controller?**

After successfully completing the Workzone Traffic Management training course persons wishing to gain employment in the industry will need to contact relevant traffic control companies to find their own employment.

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