

The Department for Infrastructure and Transport's commitment to working with small businesses

The Department for Infrastructure and Transport (the Department) is committed to working with small businesses to minimise impacts resulting from project construction activities.

How we work together with small businesses:

The Department's community engagement personnel will contact identified businesses early in the project planning phase to identify and discuss project impacts, needs and requirements of the business including;

- changes to amenity (noise, dust and vibration);
- notification requirements around road closures and changes to traffic conditions;
- visibility impacts to business as a result of construction activities;
- business requirements;
- construction program; and
- project contact details.

Businesses are encouraged to raise any further concerns through the Department's project Community Engagement team.

The Department's commitment to small businesses:

A communication strategy will be developed at the commencement of the project with input from business owners to determine the approach throughout construction.

The Department will liaise regularly with businesses throughout the project and provide timely information as relevant to the business.

The Department will provide appropriate support measures e.g: promotion, signage to help promote a positive outcome for all businesses during construction.

The Department will appoint a contact person for the duration of the project to ensure consistency.

A small business adviser may be provided based on business impact during construction which will be determined by the project team.

Contact Details:

Call: 1300 794 880

Email: dit.communityrelations@sa.gov.au

Visit: www.dit.sa.gov.au

Additional Resources:

Small Business Commissioner:

www.sasbc.sa.gov.au

Business SA: www.business.sa.gov.au

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dit.sa.gov.au

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