



TRAM OPERATOR PRE-SCREENING APPLICATION

The Tram Operator is responsible for the safe and efficient operation of light rail vehicles, across the Adelaide metropolitan tram network. Functions include driving, adhering to timetabled services, assisting customers with ticketing and fare queries and delivering excellent customer service to ensure passengers enjoy a safe, reliable and timely means of transport.

As a Trainee Tram Operator you will be provided with comprehensive training, a very competitive pay rate which rises as you become qualified and attractive leave provisions.

This is a safety critical role and requires all successful applicants to meet pre-employment assessments, along with an interview, satisfactory criminal history check, medical examination and reference checks. The Tram Operator must comply with 'zero tolerance' to alcohol and illicit drugs, and will be required to participate in mandatory random testing.

Applicants must be available to attend all recruitment and merit based selection stages from **August 2017 to November 2017**, in order to be considered for the role. All communication and invitations (e.g. psychometrics assessments and interviews) will be sent via email. Please ensure emails are checked on a regular basis during this period as notifications will be provided via email.

ELIGIBILITY REQUIREMENTS

Applicants **must** meet the following eligibility criteria to be considered in the first instance.

Initial Eligibility Screening Criteria	YES	NO
Australian Citizen or Permanent Resident		
Provide adequate details of employment history including two work related references (curriculum vitae/resume)		
Proficient in both verbal and written english		
Willing to undertake a pre-employment medical (Category 1 high level safety critical worker assessment) and criminal history clearance		
Hold a current unrestricted drivers licence		
Willing to complete merit based selection activities such as personality and psychometric assessments		

In addition, applicants must consider the following essential elements of the role.

Initial Eligibility Screening Criteria	YES	NO
Willing to work shift work in accordance with a 7 day rotating roster, including early mornings, nights, weekends, public holidays and special events (eg Christmas, Easter, New Years Eve, Clipsal, football games)		
Willing to comply with 'zero tolerance' to alcohol and drugs and willing to undergo mandatory random testing		

To submit your application please complete the questionnaire on the following pages.

TRAM OPERATOR QUESTIONNAIRE

Please answer the below questions with as much detail as possible. If you **do not** provide sufficient information, you will not be considered further for this role.

NAME:

TRAM OPERATOR QUESTIONS

1. Have you applied for a Passenger Service Assistant, Tram Operator or Suburban Train Driver role within the Department of Planning Transport and Infrastructure (DPTI) in the last 12 months? Please provide details below:

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2. Are you able to maintain concentration for extended periods while maintaining high attention to detail? Please provide details:

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3. Do you have experience in operating light or heavy machinery or equipment?

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4. Do you have any training or experience in dealing with conflict? Please provide an example:

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5. Are you able to follow procedures to complete a task? Please provide details:

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6. Do you have excellent customer service skills? Please provide details:

7. Are you able to work under limited direction while ensuring compliance with policies, procedures and legal requirements? Please provide details:

8. What is your understanding of Work Health and Safety requirements. Please provide details:

9. DPTI's values are: Collaboration, Honesty, Excellence, Enjoyment and Respect
Please provide your understanding of each below:

10. What is your understanding of Aboriginal and Torres Strait Islander people's cultural values and the social issues that may impact their ability to access services and programs?

Please attach additional pages if required

To submit your application, please email dpti.apply@sa.gov.au and attach the following:

- a curriculum vitae/resume
- a completed pre-screening application/questionnaire
- a completed cover sheet and employment declaration

FURTHER INFORMATION

For any questions, please contact Recruitment and Employment via email at dpti.apply@sa.gov.au