Compliance, Investigations and Prosecutions Driver Training Information Bulletin



November 2018

Review of Driver Training project

This project has now progressed to Stage 2 of the consultation which will be specific to the driver training industry.

The 6 week public consultation stage concluded on 28 September 2018. The industry consultation stage commenced with a Workshop held on 10 October 2018.

Twenty five participants were randomly selected to represent the industry at a 2 hour workshop where they were asked to consider the public feedback and suggest how each key issue could be addressed. The workshop was facilitated by an independent consultant with no Departmental staff present.

The issues discussed were;

- Satisfaction of new drivers and their confidence on the road
- Behaviour and professionalism of industry members
- Consistency and standards of teaching in the driver training industry.

We received overwhelmingly positive feedback from participants about both the content and structure of the workshop. I take this opportunity to thank those who attended for their engaged participation and for the many useful suggestions.

The next step is to transfer the outcomes of the workshop into the industry survey which will be sent to all industry members who have advised us of their email address very soon. A six week period will be provided in order to encourage maximum participation in the survey. **If you have not provided us with your email address you will not receive the survey.** There are still approximately 100 industry members (98% are MDI's) who are yet to provide us with an email address.

Audit feedback and obtaining copies of Assessment Officer's audit paper work

DPTI met with the presidents of the Driver Training Associations on 10 October 2018. We were asked if the Assessment Officers could spend time with the Authorised Examiner (AE) at the end of each audit to discuss the outcome of the audit. While we have no objection to this, it will be dependent on the time available to both the Assessment Officer and AE.

We were also asked if AE's can have a copy of the Assessment Officer's notes regarding the audit at the completion of the audit. While in principle we do not object to this, the reports are not carbonated and therefore it is not possible to provide a hard copy at the time.

If you really want a copy you can ask the Assessment Officer to provide one with your audit report, or, once the Assessment Officer has completed the report you may take a photograph of it. Bear in mind that the Assessment Officer may add additional notes at a later time.

Certificate IV Transport & Logistics (Road Transport-Driving Instruction)

DPTI has received a number of enquiries regarding the availability of the Certificate IV in Transport and Logistics, and the hours and cost involved in completing this course.

The Certificate IV in Transport and Logistics is a nationally accredited course delivered under the guidelines of the Vocational Education and Training sector.

DPTI has no part in ensuring the availability of the course, course costs or the nominal training hours for the course. If you have clients or associates seeking the Certificate IV qualification it is suggested they call <u>all</u> the RTOs nominated on the <u>www.sa.gov.au</u> website or other RTOs listed on <u>www.training.gov.au</u>.

HC VORT

In April this year the Registrar of Motor Vehicles approved the removal of VORT for Heavy Combination licence testing. The removal of HC VORT will be implemented as of 8 December 2018. This means that the ability to book a HC VORT will be removed on 4 December 2018 and HC VORT endorsements will be removed from all AE appointments on the EzyReg system on 8 December 2018. This means that no HC VORT will be able to be conducted after 8 December 2018. Affected AE's will be sent a new MDI licence and Instrument of Appointment with HC VORT removed.





Government of South Australia Department of Planning, Transport and Infrastructure

National Police Certificate

A certificate from any Australian Criminal Intelligence Commission (ACIC) accredited provider will now be accepted with an application for a Motor Driving Instructor licence. A certificate from a non-accredited provider, a working with children certificate or certificate other than the National Police Certificate will not be accepted.

Please refer to the ACIC <u>www.acic.gov.au</u> for more information on accredited providers.

Driving Companion

The Driving Companion and Driver's Handbook are constantly being reviewed and updated with new print runs. Please ensure that you have the latest version of these publications.

You can check the version of The Driving Companion by the date published on the back cover or on the inside of the front cover. The current version is dated July 2018.

Changes in Routes

The following VORT routes have been amended and are now available on EzyReg:

- TV04 changes made to the system of vehicle control
- MI02 further amendments including changes to the U-turn location
- PT03 3 point turn and angle park location changed
- TR05 comprehensively revised and updated
- VHO01 and VH02 comprehensively revised and updated
- VH03 new route added, taking the number from two to three routes in Victor Harbor
- XKDT new route added to the Kadina start point for TILE students

Elizabeth start points have moved to the Freemont carpark on Yorktown Road (carpark number 2). This affects EL01, EL02, EL03, EL04 and EL05. A new route EL06 has been added, all having taken effect from 29 October 2018 but have since undergone minor amendments and updates.

Please ensure you are aware of changes and are utilising the latest version of these routes.

Monthly Returns

A recent audit of Monthly Returns has identified a number of issues with their completion. So that everybody has the same information on Monthly Returns we are putting together an information sheet on how to complete and put together your monthly returns. This will be distributed shortly.

Compliance Report

Since the last bulletin, 23 Authorised Examiners have been reported for possible breaches of their appointment. Of those:-

- One Authorised Examiner has been revoked
- Three Authorised Examiners have been suspended and re-trained
- Five Authorised Examiners have been cautioned
- No further action was taken against one Authorised Examiner
- Thirteen matters are still under investigation

In addition:-

- One Motor Driving Instructor has been warned
- One matter relating to a Motor Driving Instructor is still ongoing

The breaches relate to:

- Non-compliance with assessment requirements
- Undertaking VORT/CBT&A without a booking
- Failing to ensure client is the appropriate standard to undertake the last training session
- Training on VORT routes
- Inappropriate behaviour towards applicants
- Non-compliance with documentation requirements, i.e. monthly returns
- Inappropriate issuing of Certificates of Competency

MDI/AE contact details

Help us communicate with you by providing your email via <u>DPTI.DriverTrainerEnquiries@sa.gov.au</u> with your

Name:	
Client or MDI number:	
Email:	
Contact number:	



