

Role Statement



TITLE OF POSITION: Manager Technical Services

CLASSIFICATION LEVEL: PO5 + Management Allowance

Organisation Overview

The Department of Planning, Transport and Infrastructure (DPTI) serves the South Australian community by providing safe, effective and efficient planning, transport and infrastructure networks across the state and facilitating development of the State's Infrastructure, in accordance with South Australia's Strategic Plan and the State Infrastructure Plan.

DPTI is a values based organisation and relies on its people to live the values through positive behaviours to improve outcomes for employees and all South Australians.

By working together we capitalise on a unique and powerful opportunity – to connect with every part of our community and deliver positive outcomes every day.

Division

Safety and Service comprises of Public Transport Operations Directorate, Asset Management Directorate, Infrastructure Delivery Directorate and Regulation Directorate.

This role belongs within the Asset Management Directorate which:

- Develops and implements infrastructure strategies and initiatives for the portfolio
- Develops asset management strategies, including preparing, managing and maintaining asset registers and asset information systems
- Provides a systematic and coordinated approach to optimally sustain portfolio infrastructure
- Maximizes the value and delivery of infrastructure and assets over their whole of life
- Provides governance review mechanisms including performance monitoring
- Delivers the maintenance of assets to increase asset performance and return on investment, including built facilities, rail infrastructure and rolling stock, road network, marine facilities & fleet, plant and equipment.

Directorate:
Position Number:
ANZCO Code:
Location: #PO5 template #9367687



Government of South Australia
Department of Planning,
Transport and Infrastructure

Role Overview

The Manager Technical Services will be responsible for providing high level leadership and expertise to ensure that Technical Services plays an integral part in enabling the delivery of modern public services, with a focus on performance based technical requirements to support achieving whole of life functional, sustainable outcomes and benefits. Technical Services will support and facilitate a broad range of technical standard advisory services. This will incorporate the Road Engineering, Building, Marine, Geotechnical, Structure, Pavement, Materials, Asphalt, Stormwater, Hydrology, Sustainability, Contamination, Environmental Management, DDA Compliance, Environmental Management, Electrical and Asbestos disciplines within DPTI and external to it as it required.

Working in this capacity the Manager, Technical Services will be required to provide strong leadership and collaborative management to lead the strategic determination, planning and management of services which ensure all DPTI assets are supported and underpinned by consistent, effective, integrated and relevant standards, policies, procedures and technical expertise.

The Manager Technical Services will also be responsible for Technical Services updating and maintaining relevant Guidelines, Standards and Specifications for DPTI, and that business areas across DPTI are receiving technical advice to enable and achieve their functional outcomes. This role also will ensure Technical Services supports and enables innovation identified across DPTI, facilitating engagement with the private sector to ensure a high quality of services and fit-for-purpose products. Facilitating collaboration with Councils and the private sector to seek positive outcomes for the community is also a key requirement.

The Manager Technical Services will need to ensure technical expertise is maintained within DPTI, and collaborate with our industry partners to share knowledge and ensure DPTI's standards and guidelines are adapting to new technologies and innovations and promote value for money whole of life, environmentally sustainable outcomes.

The Manager Technical Services will oversee a high performing team that will provide direction and technical expertise to clients, suppliers and internal procurement managers to ensure informed procurement of technical goods and services.

Key Outcomes of the Role

The Manager Technical Services is required to undertake a wide range of activities which may include all or any of the following:

- a. Determining, leading and managing a range of complex and critical professional programs, projects, assets, systems and/or services that are consistent with agency and the whole of government strategies, policies and priorities and deliver the Section's objectives, including leading and managing change within DPTI.
- b. Leading, influencing and motivating staff, clients and others in the achievement of difficult and sometimes conflicting objectives.
- c. Resolving highly complex issues with innovative solutions that are consistent with the SA strategic objectives and national and international developments.

- d. Negotiating highly complex ideas and concepts with the Chief Officer and General Managers to achieve the adoption of specific procedures, methods and strategies.
- e. Developing and implementing quantitative evaluation and risk management mechanisms.
- f. Managing substantial and complex financial and human resources to achieve corporate goals.
- g. Negotiating highly complex ideas and concepts with the Chief Officer and General Managers to achieve the adoption of specific procedures, methods and strategies.
- h. Providing a range of specialised strategic and technical advice to executive and managers across the agency in support of high level planning, operational efficacy and the resolution of complex or sensitive issues.
- i. Developing and managing the implementation of new innovative and procured business models that achieve efficiencies in agency operations and meet customer expectations.
- j. Contributing to a safe, diverse and healthy work environment free from discrimination and harassment by working in accordance with legislative requirements, the [Code of Ethics for the South Australian Public Sector](#), equal employment opportunity and departmental human resource policies, including Work Health Safety and Wellbeing requirements.
- k. Contributing to a high standard of customer service for internal and external clients and quality management and risk.

Special Conditions and Essential Requirements

Some out-of-hours' work will be required. Intra/interstate travel necessitating overnight absences may be required.

Qualifications / Licences

A relevant degree and/or post graduate qualification.

Person Capabilities

- a. Demonstrated understanding of Aboriginal and Torres Strait Islander peoples' cultures and social issues, with the ability to recognise and address barriers to Aboriginal and Torres Strait Islander people's participation in departmental policies, programs and services.
- b. Facilitates DPTI's cultural change by leading, modelling and engaging the workforce to embrace and exhibit the DPTI values and behaviours including:
 - i. **Collaboration** – “At DPTI we work collaboratively as one team to serve the South Australian Community. This means our diversified teams work together to achieve our shared goals.”
 - ii. **Honesty** – “At DPTI we are honest, open and act with integrity. This means we are truthful, sincere and transparent in our decision making and act at all times in such a way as to uphold the trust of the people we work with.”
 - iii. **Excellence** – “At DPTI we are committed to excellence in everything we do. This means we use our energy, skills and resources to make

whatever we're doing the best. We are committed to ensuring the Health and Safety of our employees and customers.”

- iv. **Enjoyment** – “At DPTI we enjoy our work and recognise our success. This means we have fun at work, celebrate our achievements and foster an environment where our people can thrive”.
 - v. **Respect** – “At DPTI we respect, understand and value ourselves and every person in our business. This means we listen, embrace diversity in others and have a consistent application in our approach to one another.”
- c. Drives a culture of integrity, professional accountability and diversity across the department and across government, and through community interactions in line with the SA Government's Code of Ethics and the *Equal Employment Opportunity Act 1987*.
 - d. Drives a culture of commitment and accountability in the implementation of the Premier's Safety and Wellbeing Declaration and requirements of the *Work Health and Safety Act 2012*, utilising AS/NZS ISO31000:2009 Risk Management or equivalent.
 - e. Extensive experience in leading, motivating and influencing a diverse range of staff, driving and evaluating work objectives for improved service performance across strategically aligned functions to achieve corporate objectives.
 - f. Demonstrates ability to work under broad Government and/or Agency directions in the determination of goals, standards and priorities, act with urgency, successfully lead and implement solutions and change and risk management initiatives across an organisation.
 - g. Extensive experience in driving for outcomes through leading, motivating and influencing a diverse range of staff in the delivery of strategic programs, projects, systems and/or services that efficiently utilise allocated resources.
 - h. Proven ability to work under broad government and/or agency directions in determining measuring and improving performance outcomes and strategically planning multifaceted activities to achieve corporate objectives.

Delegate Approval

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Name

Signature

Date: / /